



EXECUTIVE CHAMBERS  
HONOLULU

DAVID Y. IGE  
GOVERNOR

Testimony of  
David Y. Ige  
Governor, State of Hawai'i

Before the  
**SENATE COMMITTEE ON TECHNOLOGY**  
February 28, 2019  
3:00 p.m., Room 414

In consideration of  
**GM 581, Douglas G. Murdock**  
as the  
Chief Information Officer of the Department of Accounting and General Services

Chair Keohokalole, Vice Chair English and committee members:

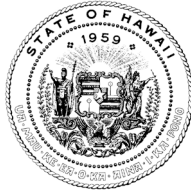
I respectfully request your support in confirming the appointment of Douglas G. Murdock as the Chief Information Officer (CIO) of the Department of Accounting and General Services (DAGS).

Doug previously served as state comptroller and director of DAGS and as vice president of administrative and fiscal affairs for the Hawai'i Tourism Authority (HTA). He also was an attorney with local law firm Alston Hunt Floyd and Ing and served in the Air Force for 25 years as a Judge Advocate, attaining the rank of Colonel. Murdock has a B.S. degree in economics, an M.S. in public administration and a J.D. from the University of Washington.

While comptroller, Doug managed the planning to overhaul the state's outdated payroll system and has an exceptional grasp of the challenges and opportunities associated with transitioning state government to secure, efficient IT systems. I am confident that he will continue the outstanding work done during the previous term by using the state's digital workforce and blending innovative technology with well-engineered business processes to deliver and support excellent programs and outcomes for our citizens.

My administration is committed to reshaping the culture of government by embracing and accelerating change. I am confident that Douglas G. Murdock will continue to support our employees as CIO in DAGS in this effort. Moving forward together, we can build a better home for our keiki, kupuna, and all the residents of Hawaii.

Mahalo for your consideration.



**OFFICE OF ENTERPRISE TECHNOLOGY SERVICES**

P.O. BOX 119, HONOLULU, HI 96810-0119  
Ph: (808) 586-6000 | Fax: (808) 586-1922  
ETS.HAWAII.GOV

Testimony of  
**DOUGLAS MURDOCK**  
Chief Information Officer  
Enterprise Technology Services

Before the

SENATE COMMITTEE ON TECHNOLOGY  
Thursday, February 28, 2019

GOVERNOR'S MESSAGE No. 581

Dear Chair Keohokalole, Vice Chair English and members of the committee:

I am honored to have been nominated by the Governor to serve as the state Chief Information Officer (CIO) and leader of the Office of Enterprise Technology Services (ETS).

The committee has been provided with my resume which provides a record of my service to the state and federal governments and my background in leadership and technology positions.

I would like to take this opportunity to focus on my plans for ETS and the role of the CIO.

My top five priorities as CIO are as follows.

First, we need to continue to develop the state's Enterprise Resource Planning (ERP) project. We have a very good start, having successfully completed a Human Resource Management System and Payroll System.

The next phase of the ERP is to add a time and attendance system. This project is funded and contracted. It will utilize the same contractor and staff that successfully completed the payroll project.

The final phase of the ERP will be a new financial management system to replace the state's aging FAMIS and DataMart systems. We are beginning planning for replacement of the financial system, but it is not currently funded or contracted. The system will probably be built in modules to increase the speed of delivery of capabilities and reduce risk.

A new financial system will provide a tremendous opportunity to modernize the state and produce significant cost-savings. For example, speeding up the travel approval process with an

electronic travel approval system would reduce the cost of travel and the staff time needed to process the requests.

As a second priority, we will continue to build on ETS's success in governance of new investment projects and in helping departments with their planning roadmaps. The next step is to expand our portfolio management capabilities to include tracking cost versus schedule and performance and planning for program lifecycle including replacement of legacy systems.

ETS has had great success with the SharpCloud system in providing transparency into departmental projects. We are now researching ways to expand on that capability into a full portfolio management process.

As our third priority, we will look for new ways to develop our digital workforce. As technology changes, the state's workforce needs to change to keep pace.

New recruiting, training and staffing techniques will help us find and maintain the right workforce mix for ETS and other state agencies. We plan to evaluate every part of our hiring and staffing process to look for opportunities to create a more flexible workforce.

For example, we may modify position descriptions to be more generic. This could allow our staff more flexibility to move to different IT positions to learn and grow.

Training will also be crucial to help the workforce develop new skills. We recently purchased LinkedIn Learning for our staff to allow them to engage in self-improvement.

Priority four is to continue to build our cybersecurity capabilities. Cybersecurity is the most challenging part of IT today because of the constantly evolving threat, high risk of occurrence and high potential for significant loss or damage.

ETS has a Chief Information Security Officer (CISO) and cybersecurity staff and we have continued investment in cybersecurity protection systems. We will continue to build our staff and investment in this area.

We will also work to educate state employees on proper cybersecurity hygiene, such as requiring appropriate passwords and testing to make sure employees know how to avoid risks such as phishing attacks.

As our fifth priority, we need to complete and begin implementing our IT strategic plan. The plan will guide our efforts over the next four years.

ETS began a collaborative process last August to develop a new IT strategic plan. The process involved ETS and representatives of stakeholders including state departments, the legislature, and the public.

The plan is being designed to grow and change with new challenges and opportunities. A draft of the IT strategic plan has been presented to the state IT Steering Committee and we anticipate putting it into effect before the end of the fiscal year.

In closing, I would like to share my thoughts on the role of the CIO. Understanding and meeting the needs of the state, its business units, and its citizens are the CIO's most important job.

Information technology is a tool we use, but we also use business process reengineering, program management, portfolio management, governance, procurement and organizational change management. Our best results come from engaging in collaboration and building partnerships that allow us to use all our tools to produce good business and citizen outcomes. This is the best way for us to enhance the effectiveness, efficiency and openness of government.

Thank you for the opportunity to testify.

Statement of  
**Mike McCartney**

before the  
**SENATE COMMITTEE ON TECHNOLOGY**

Thursday, February 28, 2019  
3:00 p.m.  
State Capitol, Conference Room 414

in consideration of  
**GM 581**

**Submitting for consideration and confirmation as Chief Information Officer,  
Department of Accounting and General Services, Gubernatorial Nominee,  
DOUGLAS G. MURDOCK, for a term to expire at noon on 12-05-2022.**

Chair Keohokalole, Vice Chair English and Members of the Committee.

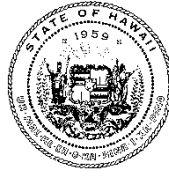
I **support** the appointment of **Douglas G. Murdock** to serve as the Chief Information Officer of the Department of Accounting and General Services.

Doug is an experienced and skilled attorney and leader that has been serving as the Chief Technology Officer for the Department of Human Services for the past five months. In that capacity he worked to transform the enterprise platform to a cost-saving documentation management service. He has held leadership positions as the State Comptroller and Director for the Department of Accounting and General Services (DAGS) and Vice President, Administrative and Fiscal Affairs for the Hawaii Tourism Authority (HTA), as well as an attorney in the private sector and 25 years as a Staff Judge Advocate with the United States Air Force. I was fortunate to work with Doug at HTA and know that his operational acumen and his extensive experience in collaboration, problem solving, and accountability will benefit the department and the people of the State of Hawaii.

For these reasons, I urge his confirmation for Chief Information Officer of the Department of Accounting and General Services.

Thank you for the opportunity to comment.

DAVID Y. IGE  
GOVERNOR



CURT T. OTAGURO  
Comptroller  
AUDREY HIDANO  
Deputy Comptroller

**STATE OF HAWAII  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

WRITTEN TESTIMONY  
OF  
CURT T. OTAGURO, COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE  
SENATE COMMITTEE ON COMMERCE, CONSUMER PROTECTION AND HEALTH  
ON  
FEBRUARY 28, 2019, 3:00 P.M.  
CONFERENCE ROOM 414, STATE CAPITOL

G.M. 581  
SUBMITTING FOR YOUR CONSIDERATION AND CONFIRMATION AS THE CHIEF  
INFORMATION OFFICE OF THE DEPARTMENT OF ACCOUNTING AND GENERAL  
SERVICES, GUBERNATORIAL NOMINEE, DOUGLAS G. MURDOCK,  
FOR A TERM TO EXPIRE AT NOON ON 12-05-2022

Chair Keohokalole, Vice Chair English and Members of the Committee, thank you for the opportunity to submit testimony on G.M. 581. I support the nomination of Mr. Douglas G. Murdock to the position of Chief Information Officer of the Department of Accounting and General Services (DAGS).

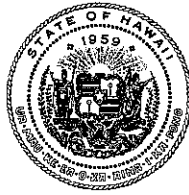
Mr. Murdock has served as Chief Technology Officer for the Department of Human Services as well as System Analyst Lead for the Payroll Modernization project. Previously, he served as the State of Hawaii Comptroller for DAGS. He also served as Vice President of Administrative and Fiscal Affairs for the Hawaii Tourism Authority. In addition, Mr. Murdock has an extensive legal and leadership background having served 25 years in the Air Force as a Staff Judge Advocate and attaining the rank of Colonel.

I have had the opportunity to work closely with Mr. Murdoch since joining DAGS and have found him to be collaborative, knowledgeable and a team player. His time as State Comptroller has also helped me to align our respective business objectives and I am very excited

to work with him. His practical work experience in both Federal and State government along with his IT responsibilities leading is an asset to the State of Hawaii making him the ideal selection for Chief Information Officer.

Thank you for the opportunity to testify on this matter.

DAVID Y. IGE  
GOVERNOR



DOUGLAS MURDOCK  
CHIEF INFORMATION  
OFFICER

## OFFICE OF ENTERPRISE TECHNOLOGY SERVICES

P.O. BOX 119, HONOLULU, HI 96810-0119  
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February 27, 2019

The Honorable Ronald D. Kouchi, Senate President,  
and Members of the Senate  
Thirtieth State Legislature  
State Capitol, Room 409  
Honolulu, Hawaii 96813

Dear Senate President Kouchi and Members of the Senate:

Thank you for the opportunity to submit my support for the confirmation of Douglas G. Murdock, Chief Information Officer, Office of Enterprise Technology Services, Department of Accounting and General Services.

In my capacity as program manager with the Office of Enterprise Technology Services, I worked with Mr. Murdock in his capacity as the former comptroller and executive sponsor for the vendor procurement and the launch of the HawaiiPay payroll and time and attendance modernization project.

Mr. Murdock in his current capacity as the chief information officer leverages his vast experience working in state and federal government and the private sector to lead enterprise-wide information technology advancements and modernization efforts to benefit the State and its citizens.

Mr. Murdock's strong leadership and extensive executive experience will continue to transform the State's IT infrastructure as he bridges agency and third-party partnership, industry-leading solutions in service of the business operations and key stakeholder engagement. His role as CIO will continue to leverage and expand investments and initiatives to modernize the state's systems.

Therefore, I respectfully offer my support for Douglas G. Murdock's confirmation as chief information officer.

Regards,

A handwritten signature in black ink, appearing to read "Leila Kagawa".

Leila Kagawa  
Program Manager



DAVID Y. IGE  
Governor

JOSH GREEN  
Lt. Governor



PHYLLIS SHIMABUKURO-GEISER  
Acting Chairperson  
Board of Agriculture

State of Hawaii  
**DEPARTMENT OF AGRICULTURE**  
1428 South King Street  
Honolulu, Hawaii 96814-2512  
Phone: (808) 973-9600 FAX: (808) 973-9613

TESTIMONY OF THE DEPARTMENT OF AGRICULTURE  
BEFORE THE SENATE COMMITTEE ON TECHNOLOGY

FEBRUARY 28, 2019  
3:00 P.M.  
CONFERENCE ROOM 414

GOVERNOR'S MESSAGE NO. 581  
SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF  
INFORMATION OFFICER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL  
SERVICES, GUBERNATORIAL NOMINEE, DOUGLAS G. MURDOCK, FOR A TERM  
TO EXPIRE AT NOON ON 12-05-2022

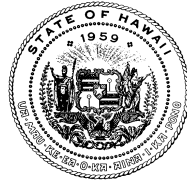
Chairperson Keohokalole and Members of the Committee:

Thank you for the opportunity to testify on GM 581, submitting for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services, Gubernatorial Nominee, Douglas G. Murdock, for a term to expire at noon on 12-05-2022. The Department strongly supports this measure.

Mr. Murdock has served as the State Comptroller of DAGS from 2015-2016 and in various IT roles in state government. His vast experience and leadership will be vital for the State of Hawaii as the CIO at DAGS.

Thank you for the opportunity to testify on this measure.





**STATE OF HAWAII**  
**DEPARTMENT OF HEALTH**  
P. O. Box 3378  
Honolulu, HI 96801-3378  
doh.testimony@doh.hawaii.gov

**Testimony in SUPPORT of GM581**

**Submitting for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services, Gubernatorial Nominee, DOUGLAS G. MURDOCK, for a term to expire at noon on 12-05-2022.**

SENATOR JARRETT KEOHOKALO, CHAIR  
SENATE COMMITTEE ON TECHNOLOGY

Hearing Date: February 28, 2019

Room Number: 414

1 **Fiscal Implications:** N/A.

2 **Department Testimony:** The Department of Health (DOH) supports the nomination of Doug  
3 Murdock for Chief Information Officer of the Department of Accounting and General Services.  
4 Doug's background in legal, technical, financial, and executive leadership experience will lend  
5 itself well to situate the state government for both day-to-day business services and a Big Data  
6 future.

7 Thank you for the opportunity to testify in support of GM581.

8 **Offered Amendments:** N/A.

9

DAVID Y. IGE  
GOVERNOR



RYKER WADA  
DIRECTOR

JASON MINAMI  
DEPUTY DIRECTOR

**STATE OF HAWAII**  
**DEPARTMENT OF HUMAN RESOURCES DEVELOPMENT**  
235 S. BERETANIA STREET  
HONOLULU, HAWAII 96813-2437

February 25, 2019

TESTIMONY TO THE  
SENATE COMMITTEE ON TECHNOLOGY  
For Hearing on Thursday, February 28, 2019  
3:00 p.m., Conference Room 414

By

RYKER WADA  
DIRECTOR

**Governor's Message 581**  
**(WRITTEN TESTIMONY ONLY)**

Dear Chair Keohokalole, Vice Chair English and Members of the Committee on Technology

RE: Consideration and confirmation of Douglas G. Murdock, Chief Information Officer of the Department of Accounting and General Services.

I submit this testimony in **Strong Support** of the confirmation of Douglas Murdock as Chief Information Officer of the Department of Accounting and General Services. In the short time I have had the pleasure of knowing Mr. Murdock in his capacity as Chief Information Officer of the Department of Accounting and General Services, I have found him to be a dedicated, knowledgeable, measured and a well-prepared person who is well suited for the position. In his current capacity I have experienced Mr. Murdock as cooperative, helpful, and welcoming.

I support the confirmation of Mr. Murdock as the Chief Information Officer of the Department of Accounting and General Services.

Thank you for allowing me to testify in **SUPPORT** of Governors Message 581 and Douglas Murdock.

DAVID Y. IGE  
GOVERNOR

JOSH GREEN  
LIEUTENANT GOVERNOR



SCOTT T. MURAKAMI  
DIRECTOR

LEONARD HOSHIJO  
DEPUTY DIRECTOR

**STATE OF HAWAII  
DEPARTMENT OF LABOR AND INDUSTRIAL RELATIONS**

830 PUNCHBOWL STREET, ROOM 321

HONOLULU, HAWAII 96813

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Email: [dlir.director@hawaii.gov](mailto:dlir.director@hawaii.gov)

February 25, 2019

To: The Honorable Jarrett Keohokalole, Chair,  
The Honorable J. Kalani English, Vice Chair, and  
Members of the Senate Committee on Technology

Date: Thursday, February 28, 2019  
Time: 3:00 p.m.  
Place: Conference Room 414, State Capitol

From: Scott T. Murakami, Director  
Department of Labor and Industrial Relations (DLIR)

**Re: G.M. No. 581 Submitting for consideration and confirmation as the Chief  
Information Officer of the Department of Accounting and General Services,  
Gubernatorial Nominee, DOUGLAS G. MURDOCK**

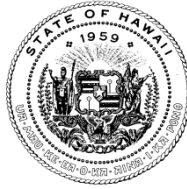
Chair Keohokalole, Vice Chair English, and Members of the Committee,

My name is Scott T. Murakami, and I am the Director of the Department of Labor and Industrial Relations. I am testifying in support of Governor's Message 581, Gubernatorial Nominee, Douglas G. Murdock, as the Chief Information Officer (CIO) of the Department of Accounting and General Services (DAGS).

Mr. Murdock has demonstrated that he has the leadership and experience to serve as the CIO of the DAGS. As the former Comptroller, Mr. Murdock led DAGS by directing and coordinating initiatives to improve the State's operations, such as the State's Payroll Modernization System project. In addition, Mr. Murdock's military service and legal background will be a strong asset to the DAGs in understanding and addressing the challenges in updating and improving the efficiency of the State's accounting system.

I urge you to confirm Mr. Murdock to serve as the CIO of the DAGS so that he may continue to provide leadership and service to the public.

Thank you very much for the opportunity to testify in support of Mr. Murodck.



**TESTIMONY BY:**

JADE T. BUTAY  
DIRECTOR

Deputy Directors  
LYNN A.S. ARAKI-REGAN  
DEREK J. CHOW  
ROSS M. HIGASHI  
EDWIN H. SNIFFEN

**STATE OF HAWAII  
DEPARTMENT OF TRANSPORTATION  
869 PUNCHBOWL STREET  
HONOLULU, HAWAII 96813-5097**

February 28, 2019  
3:00 p.m.  
State Capitol, Room 414

**G.M. 581**

**Submitting for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services, Gubernatorial Nominee, DOUGLAS G. MURDOCK, for a term to expire at noon on 12-05-2022.**

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Senate Committee on Technology

The Department of Transportation (DOT) **strongly supports** the confirmation of Douglas Murdock as the Chief Information Officer of the Department of Accounting and General Services (DAGS).

Mr. Murdock earned a B.S. degree in Economics, a M.S. degree in Public Administration and a J.D. from the University of Washington. He is a retired Colonel having served in the Air Force as Judge Advocate for 25 years and is a Certified Professional Contracts Manager through the National Contract Management Association (NCMA) and was President for the Aloha Chapter of NCMA.

Mr. Murdock is one of the most qualified individuals for this position. Having been a member of the Hawaii Procurement Policy Board and Vice President of Administrative and Fiscal Affairs at the Hawaii Tourism Authority, he is very familiar with procurement, accounting, personnel, information technology, quality assurance, and general administration. He has integrity, good judgment, and is well respected by those who have had the good fortune to work with him.

It is a true pleasure to support a nominee who has so much experience in the areas for which he has been nominated. His impressive background and past government service make us confident that he will be a great asset to the State of Hawaii.

Thank you for the opportunity to provide testimony.

Testimony for Mr. Douglas Murdock  
Nominee for Chief Information Officer

February 23, 2019

I have known Mr. Doug Murdock for most of my adult life. I am 26 years old and Mr. Murdock is a work associate of my Mom's. Mr. Murdock has always taken the time to talk to me and mentor me about various topics including, leadership, management, and general life experience. His advice is always spot-on.

He has valuable past experience as a Colonel in the Air Force and in key State leadership positions. He earned the rank of Eagle Scout as a young man and still carries those values with him today.

Mr. Murdock's experience, proven capabilities and high standards of integrity make him a wonderful choice as Chief Information Officer for the State of Hawaii.

//SIGNED//

Joe Johnson

Testimony for Douglas Murdock  
Nominee for Chief Information Officer

February 22, 2019

I have known Doug Murdock for 2 years. He is smart, articulate and extremely ethical. His background as an Air Force Colonel, Hawaii Tourism Authority VP and Hawaii State Comptroller demonstrate his extensive leadership capabilities. The single quality that stands out about Doug is his absolute integrity. These qualities along with his Information Technology experience make him the perfect choice as the Chief Information Officer for the State of Hawaii.

//SIGNED//  
Ed Santos



February 28, 2019

Senator Jarrett Keohokalole, Chair  
Senator J. Kalani English, Vice Chair  
Senate Committee on Technology  
Conference Room 414  
Hawai'i State Capitol  
Honolulu, HI 96813

RE: Testimony in support of GM 581, "Submitting for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services, Gubernatorial Nominee, DOUGLAS G. MURDOCK, for a term to expire at noon on 12-05-2022"

Chair Keohokalole, Vice Chair English, and Committee Members:

My name is Christine Sakuda and I serve as the executive director of Transform Hawai'i Government (THG), a coalition of organizations and individuals who believe in improving government services and business practices through technology to ensure that policymakers, State employees, local residents and businesses have convenient and secure access to reliable information and data on demand.

THG supports Governor's Message No. 581, which submits for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services, Gubernatorial Nominee Douglas G. Murdock.

It is critical that capable leadership is in place to continue momentum set by previous Chief Information Officers. Mr. Murdock is a seasoned leader and administrator with experience in public, private and defense sectors.

I look forward to working with him as a member of the State of Hawai'i Information Technology Steering Committee to complete the State's information technology (IT) strategic plan. It is highly encouraging that Mr. Murdock served on a working group convened last year to begin the plan's development, and since his appointment this year has expressed support for its completion. Such a plan will serve as a "North Star" roadmap to chart the course for State IT and data across all state agencies over several years.

Mahalo for the opportunity to provide testimony in support of the confirmation of Mr. Murdock to the position of Chief Information Officer.

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Christine Sakuda".

Christine Sakuda  
Executive Director  
Transform Hawai'i Government  
email: [csakuda@TransformHawaiiGov.org](mailto:csakuda@TransformHawaiiGov.org) | phone: (808) 321-2811



To: Senator Jarrett Keohokalole, Chair  
Senator J. Kalani English, Vice Chair  
  
Senate Committee on Technology

From: Pankaj Bhanot (in my individual capacity)

Re: GM 581

Date: Thursday, February 28, 2019

Time: 03:00 p.m.

Place: Conference Room 414  
State Capitol  
415 South Beretania Street

Aloha Chair Keohokalole, Vice Chair English and members of the Senate Committee on Technology, my name is Pankaj Bhanot and I am the current Director of the Department of Human Services (DHS). However, I am submitting this testimony as an individual in strong support of GM 581 submitted by the Governor for consideration and confirmation of Mr. Douglas G. Murdock as the Chief Information Officer (CIO) of the Department of Accounting and General Services (DAGS), for a term to expire at noon on December 05, 2022.

Mr. Murdock has served our great Aloha State with distinction and exemplary excellence for over five (5) years in various capacities within the Executive branch, most recently as the DHS Enterprise Officer; and the U.S. Air Force for over 25 years in his illustrious career. Doug has the professional experience, education, knowledge, skills, abilities, and the lived experience to honorably and competently serve as the State CIO.

Doug has a long history and experience of providing advice and counsel to high-ranking government officials (state and federal) and business leaders on matters of law, procurement, contracts, financial transactions, ethics, regulatory compliance, strategic planning, information technology, business operations and organizational culture.

Since August 2018, I have the distinct privilege and honor of working closely and collaboratively with Doug on various policy issues impacting Hawaii and the Department of Human Services, for example DHS Enterprise approach to investment in technology; program management; security and business units to provide outstanding business outcomes to achieve the Department's vision, mission, and goals; analysis and revision of architecture of enterprise platform to enable transformation to cost-saving cloud services; development of a proof of concept to move small applications to the cloud to train staff in advanced technology; and Negotiation of Department's document management limited licenses into license for unlimited state-wide use. Throughout my daily interactions with Doug, I found him to be knowledgeable, professional, fair, warm,

kind, and deeply rooted in a strong belief that we must keep “Aloha Spirit” and well-being of Hawaii’s residents, businesses, and public servants in our minds when we make policy and operational decisions.

I request the Senate Committee on Technology to unanimously confirm my dear friend and colleague Mr. Douglas Murdock as the State CIO.

Thank you for the opportunity to support GM 581.

TESTIMONY OF  
KERRY K. YONESHIGE  
TO THE  
SENATE COMMITTEE ON  
TECHNOLOGY  
ON  
FEBRUARY 28, 2019  
3:00 P.M.

CONFERENCE ROOM 414

G.M. 581

RELATING TO THE CONFIRMATION OF DOUGLAS G. MURDOCK AS CHIEF  
INFORMATION OFFICER

Chair Keohokalole, Vice Chair English, and members of the Committee, thank you for the opportunity to testify on the confirmation of Douglas G. Murdock, G.M. 581.

As background, I am the former Business Management Officer (BMO) of the Department of Accounting and General Services (DAGS) and worked for Mr. Murdock during his tenure as Comptroller for the State of Hawaii. Being the BMO, we worked very closely together as my position was responsible for the fiscal and administrative affairs of the department.

I strongly support the confirmation of Mr. Murdock as Chief Information Officer for the following reasons:

1. He is an experienced and mature leader having held progressively higher command positions in the United States Air Force retiring at the rank of Colonel.
2. Legal and information technology background from extensive experience in federal procurement of information technology hardware and software for the United States Air Force.
3. While at DAGS, it was his vision to replace the payroll system (over 30 years old) and with his guidance and dedication, DAGS was able to procure and execute a contract with a vendor for the new payroll system, and commence the installation work. The new payroll system installation was subsequently completed on January 4, 2019. It was also his vision to

replace the State's aged general ledger system (also over 30 years old), FAMIS, and through his efforts, DAGS was able to receive a \$15 million CIP appropriation for that project.

4. Effective communicator that listens well, is focused on the conversation, and speaks clearly and concisely to convey his message.

5. Excellent ability to analyze problem situations and boil them down to root causes to develop effective solutions.

6. Has a good sense of humor that helps employees associate and connect with him.

Thank you for the opportunity to testify on G.M. 581.

DAVID Y. IGE  
GOVERNOR



CURT T. OTAGURO  
COMPTROLLER

AUDREY HIDANO  
DEPUTY COMPTROLLER

**STATE OF HAWAII**  
**DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES**

P.O. BOX 119, HONOLULU, HAWAII 96810-0119

TESTIMONY  
OF  
AUDREY HIDANO, DEPUTY COMPTROLLER  
DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES  
TO THE  
SENATE COMMITTEE ON TECHNOLOGY  
ON

THURSDAY, FEBRUARY 28, 2019,  
CONFERENCE ROOM 225, STATE CAPITOL

G.M. 581

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, **DOUGLAS G. MURDOCK**, FOR A TERM TO EXPIRE AT NOON ON 12-05-2022.

Chair Keohokalole, Vice Chair English, and members of the Committee, thank you for the opportunity to submit testimony on G.M. 581. I strongly support the nomination of **MR. DOUGLAS G. MURDOCK** to the position of the Chief Information Office of the Department of Accounting and General Services (DAGS).

I have known Mr. Murdock for almost five years, more so during his tenure (2-years) as State Comptroller and Director from January 2015 thru December 2016.

Working with Mr. Murdock as DAGS' deputy, I surely learned a lot as he has a wealth of knowledge and continually demonstrates professionalism. He continuously uses and has sound judgement and is dedicated to his work. He has strong leadership skills, from his military service, which shows when he is in command and directs his employees. Mr. Murdock has a strong commitment to serve the people and the State of Hawaii and will truly be an asset.

Thank you for the opportunity to submit testimony on this matter.

Testimony for Douglas Murdock  
Nominee for Chief Information Officer

19 February 2019

I have known Doug Murdock for 15 years. I first met Doug at the Pentagon when we were on the Secretary of the Air Force's Executive Issues Team. As the Deputy Director, Doug advised the Secretary of the Air Force and other Senior Air Force leaders on the most critical issues facing the Service. Air Force leadership relied on his insightful counsel and keen analytical abilities to guide the Service through countless complex issues, resulting in a stronger National Defense.

I worked with him at the Hawaii Tourism Authority (HTA) as a contractor when he was the Vice President for Administrative and Fiscal Affairs. I had the pleasure of working for him again as the Legislative Coordinator and Public Information Officer for the Department of Accounting and General Services. I have had the opportunity to witness his superb leadership over several years.

Doug is a creative, strategic and motivational leader who is exceptionally talented at problem solving and team building. His effectiveness is evidenced by his promotion to Colonel in the Air Force and his success at HTA and as the Comptroller for the State of Hawaii. He has extensive information technology background from the Air Force and in his role in leading/establishing the State's Payroll Modernization Project.

Doug Murdock is a smart, innovative leader with impeccable credentials and the highest level of integrity, making him the perfect choice as the Chief Information Officer for the State of Hawaii.

//SIGNED//

CATHERINE M. CHIN  
Colonel, USAF (Retired)

**GM-581**

Submitted on: 2/26/2019 9:16:45 AM

Testimony for TEC on 2/28/2019 3:00:00 PM

| Submitted By   | Organization | Testifier Position | Present at Hearing |
|----------------|--------------|--------------------|--------------------|
| Bhanu Vellanki | Individual   | Support            | Yes                |

Comments:

Statement of: Bhanu Vellanki, Individual

Testimony presented before the

**House Committee on Technology**

Thursday, February 28, 2019

State Capitol, Conference Room 414

In consideration of

**GM581 RELATING TO**

Submitting for consideration and confirmation as the Chief Information Officer of the Department of Accounting and General Services

Chair Jarrett Keohokalole, Vice Chair J. Kalani English, and Members of the Committee on Technology:

I offer my **Strong Support** for GM581 for the consideration and confirmation of DOUGLAS G. MURDOCK, as Chief Information Officer of Department of Accounting and General Services, (DAGS).

I have closely worked with Doug Murdock while I worked at the State ICSD while supporting various technology systems at DAGS/ETS. During this time, I observed his dynamic leadership abilities and his strong business acumen. Murdock used these abilities to improve the business processes and efficiencies at DAGS.

Murdock is a very well-respected leader at the State, DAGS and within the various departmental technologies.

His confirmation is important to continue the level of leadership, strategic direction and continuity for ETS and the constituents across the State being served.

I urge the senate to confirm the appointment of Douglas Murdock, as the Chief Information Officer for the Department of Accounting and general Services.

Best Regards,

Bhanu Vellanki

808-225-0652



WRITTEN TESTIMONY BY  
RODERICK K. BECKER  
AND  
ROBERT YU  
TO THE  
SENATE COMMITTEE ON TECHNOLOGY

GOVERNOR'S MESSAGE NO. 581

**Thursday, February 28, 2019**  
**3:00 p.m.**  
**Room 414**

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF INFORMATION OFFICER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL SERVICES, GUBERNATORIAL NOMINEE, DOUGLAS G. MURDOCK, FOR A TERM TO EXPIRE AT NOON ON 12-05-2022.

Chair Keohokalole, Vice Chair English and Members of the Committee:

We strongly support Douglas Murdock's appointment to the position of Chief Information Officer of the Department of Accounting and General Services (DAGS). We are working with Mr. Murdock in our professional capacities as Director and Deputy Director of Finance, respectively.

Governor Ige's administration is committed to addressing the many issues facing our state in a direct and forthright manner. We strive to do the right thing, the right way to achieve our shared goal of a healthy, sustainable economy to support our keiki, our kupuna, and the disadvantaged.

Mr. Murdock is an integral part of a team that is committed to achieving the goals of this administration in an honest, transparent, accountable, and responsive manner.

Mr. Murdock was the Vice President of Administrative and Fiscal Affairs at the Hawaii Tourism Authority, State Comptroller at DAGS, System Analyst lead for the payroll modernization project, and most recently the Enterprise Officer at the Department of Human Services. Mr. Murdock's State government experience and information technology background will benefit the department and the State; therefore, we support confirmation.

Thank you for the opportunity to provide testimony.

TESTIMONY OF DAMIEN ELEFANTE  
TO THE COMMITTEE ON TECHNOLOGY  
THURSDAY, FEBRUARY 28, 2019 3:00 PM  
CONFERENCE ROOM 414

GOV. MSG NO. 581

SUBMITTING FOR CONSIDERATION AND CONFIRMATION AS THE CHIEF  
INFORMATION OFFICER OF THE DEPARTMENT OF ACCOUNTING AND GENERAL  
SERVICES, GUBERNATORIAL NOMINEE, DOUGLAS G. MURDOCK, FOR A TERM  
TO EXPIRE AT NOON ON 12-05-2022.

Chair Keohokalole, Vice Chair English and members of the Committee. I am  
testifying as an individual and I am in support of Douglas G. Murdock's confirmation as  
the Chief Information Officer of the Department of Accounting and General Services.

During his time at the Department of Accounting and General Services he has  
developed an understanding and administrative knowledge of the department. His  
overall background and experiences working in the public and private sector is an asset  
and resource for the State.

I urge you to support the confirmation of Douglas G. Murdock as the Chief  
Information Officer.

Thank you for the opportunity to provide testimony.

**GM-581**

Submitted on: 2/26/2019 4:09:47 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

| Submitted By            | Organization | Testifier<br>Position | Present at<br>Hearing |
|-------------------------|--------------|-----------------------|-----------------------|
| Caroline Julian-Freitas | Individual   | Support               | No                    |

Comments:

**GM-581**

Submitted on: 2/27/2019 3:38:44 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

| Submitted By | Organization | Testifier Position | Present at Hearing |
|--------------|--------------|--------------------|--------------------|
| Arnold Kishi | Individual   | Support            | No                 |

Comments:

Please confirm Douglas Murdock for the CIO position. His broad technical, legal, and management background brings strong leadership to the Office of Enterprise Technology Services, and strategic direction to the State of Hawaii's technology portfolio.

**GM-581**

Submitted on: 2/27/2019 3:54:50 PM

Testimony for TEC on 2/28/2019 3:00:00 PM

| Submitted By | Organization | Testifier Position | Present at Hearing |
|--------------|--------------|--------------------|--------------------|
| Todd Omura   | Individual   | Support            | No                 |

## Comments:

Chair Keohokalole, Vice Chair English, and members of the committee. My name is Todd Omura. I am the IT Governance Officer of the Office of Enterprise Technology Services, but am submitting this testimony in my personal non-official capacity. I am in strong support of the confirmation of Douglas Murdock as the Chief Information Officer of the Department of Accounting and General Services, Office of Enterprise Technology Services. I worked with Mr. Murdock in 2015 when he served as the State Comptroller, and based on my experience he has always demonstrated a commitment to public service and to deliver quality services to the constituents. Having a diverse portfolio of professional experience including the Department of Defense, legal, financial, IT, private, and other public endeavors, Mr. Murdock's mix of integrity, technical accumen, innovation, and business smarts makes him the right choice to lead the State's information technology resources.

Thank you for the opportunity to provide testimony.

95-1021 Alaume Street  
Mililani, Hawai'i 96789  
February 27, 2019

The Honorable Jarrett Keohokalole  
Chair  
The Honorable J. Kalani English  
Vice Chair  
Committee on Technology  
The Senate  
State Capitol  
Honolulu, Hawai'i

Re: GM 581: Confirmation of Douglas G. Murdock as the Chief Information  
Officer of the Department of Accounting and General Services

Dear Chair Keohokalole, Vice Chair English, and Members of the Committee on  
Technology:

Thank you for the opportunity to submit my testimony **in support of Douglas G. Murdock** as the Chief Information Officer of the Department of Accounting and General Services without any reservations.

Mr. Murdock's extensive and varied work experience in the private and government sectors, both federal and state, clearly demonstrates he is well qualified to serve as a Chief Information Officer and will work for the people of Hawai'i.

In my former capacity as the Vice President of Administrative and Fiscal Affairs at the Hawai'i Tourism Authority ("HTA"), I met Mr. Murdock in his capacity as a private attorney at Alston Hunt Floyd & Ing, which was contracted by HTA to draft procurement policies and procedures, including policies and procedures to address conflicts of interest in the procurement of services.

During my consultation with Mr. Murdock, I found him to be very knowledgeable of relevant "real world" contemporary issues and concerns. He addressed these issues and concerns in a manner that demonstrated a clear understanding of government processes. Mr. Murdock has also demonstrated competent expertise in electronic computer systems and its software. He assisted HTA to implement an electronic accounting system and an electronic records retrieval system that eliminated the need for "hard copies." This allowed HTA to be more efficient and effective when competing in the tourism market place while also ensuring accountability of taxpayers' dollars.

Mr. Murdock is intelligent, articulate, deliberate, and conscientious. I have always observed him to display sound judgment and in a manner with the highest personal integrity and respect for everyone. He is an active listener. He is consistently

motivated to solve problems. His only interest is to do the best job he can in the most ethical and transparent manner.

For all these reasons, I enthusiastically support the appointment of Mr. Murdock as the Chief Information Officer. May I respectfully request your favorable consideration to confirm his appointment.

Aloha,

A handwritten signature in black ink, appearing to read 'W. Pong', with a stylized flourish at the end.

Winfred Pong

DAVID Y. IGE  
GOVERNOR  
STATE OF HAWAII

JOSH GREEN  
LT. GOVERNOR  
STATE OF HAWAII



JOBIE M. K. MASAGATANI  
CHAIRMAN  
HAWAIIAN HOMES COMMISSION

WILLIAM J. AILA, JR.  
DEPUTY TO THE CHAIRMAN

STATE OF HAWAII  
DEPARTMENT OF HAWAIIAN HOME LANDS

P. O. BOX 1879  
HONOLULU, HAWAII 96805

TESTIMONY OF JOBIE M. K. MASAGATANI, CHAIRMAN  
HAWAIIAN HOMES COMMISSION  
BEFORE THE SENATE COMMITTEE ON TECHNOLOGY  
HEARING ON FEBRUARY 28, 2019 AT 3:00PM IN CR 414

IN SUPPORT OF

**GM581**

for consideration and confirmation as the Chief Information Officer of the Department of  
Accounting and General Services,  
Gubernatorial Nominee, **DOUGLAS G. MURDOCK**,  
for a term to expire 12-05-2022

February 28, 2019

Aloha Chair Keohokalole, Vice Chair English, and members of the Committee:

We provide this testimony in support of Governor Ige's nomination of Douglas G Murdock as the Chief Information Officer of the Department of Accounting and General Services.

Mr. Murdock's military legal background, professional credentials, business and government experience, and prior tenure at DAGS, make him well-qualified for this appointment.

We respectfully ask your committee to advise and consent to this nomination, and we thank you for your consideration of our testimony.